



FOR IMMEDIATE RELEASE

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City Administrator

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ONLINE BILLPAY A SUCCESS

(LOWELL, OREGON): Last September the City started accepting utility payments online. We are pleased to report that this program has proven successful. The service provides customers with multiple, convenient payment options, while also reducing City postage, printing, and labor costs. Enrollment and use of the service has increased each month since implementation. Through April 27, 126 customers have paid online this month.

Powered by Invoice Cloud (www.invoicecloud.net), this service provides the following benefits:

- Monthly water consumption and billing history.
- No signup cost.
- No transaction fees.
- You may choose to eliminate paper invoices to reduce clutter and help the environment.
- You have the option to pay immediately, schedule a payment or sign up for Auto-Pay.
- Access, view and pay your bill at your convenience through the web or by text using an electronic check or credit/debit card.

To sign up for service, please visit the City's website at www.ci.lowell.or.us. Feel free to call or stop by City Hall if you have any questions. We would be happy to provide more information or walk you through the process of setting up an account.

For more information, please contact Jared Cobb, City Administrator, at 541-937-2157 or via email at jcobb@ci.lowell.or.us.

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